

SLA Statistic Report by Section (January 2013)

Section	New	In Progress	Assigned	Reopen	Solved	Route back to Talikhidmat Centre	Total
Administration	0	0	0	0	0	0	0
Building	0	0	1	0	2	0	3
Enforcement	0	0	0	0	93	0	93
Engineering	0	13	4	0	34	9	60
HR Section	0	0	0	0	0	0	0
ICT Section	0	0	0	0	0	0	0
Landscape	0	2	5	0	8	0	15
Licensing Section	0	4	0	0	5	0	9
Property Management	0	0	0	0	0	0	0
Public Health Section	0	10	0	0	32	0	42
Public Relation/Corporate Division	0	0	0	0	2	5	7
Rating and Valuation	0	0	1	0	0	0	1
Treasury	0	0	0	0	0	0	0
Total	0	29	11	0	176	14	230