

**SLA Statistic Report by Section (April 2013)**

<b>Section</b>	<b>New</b>	<b>In Progress</b>	<b>Assigned</b>	<b>Reopen</b>	<b>Solved</b>	<b>Route back to Talikhidmat Centre</b>	<b>Total</b>
Administration	0	0	0	0	0	0	0
Building	0	0	0	0	3	0	3
Enforcement	0	1	0	0	86	0	87
Engineering	0	0	1	0	46	3	50
HR Section	0	0	0	0	0	0	0
ICT Section	0	0	0	0	0	0	0
Landscape	0	3	1	0	11	0	15
Licensing Section	0	0	0	0	1	1	2
Property Management	0	0	0	0	0	0	0
Public Health Section	0	0	0	0	18	0	18
Public Relation/Corporate Division	0	0	0	0	0	1	1
Rating and Valuation	0	0	0	0	0	0	0
Treasury	0	0	0	0	0	0	0
<b>Total</b>	0	4	2	0	165	5	176