

**SLA Statistic Report by Section (September 2013)**

<b>Section</b>	<b>New</b>	<b>In Progress</b>	<b>Assigned</b>	<b>Reopen</b>	<b>Solved</b>	<b>Route back to Talikhidmat Centre</b>	<b>Total</b>
Administration	0	0	0	0	0	0	0
Building	0	0	0	0	0	0	0
Enforcement	0	13	2	0	63	1	79
Engineering	0	7	14	0	31	9	61
HR Section	0	0	0	0	0	0	0
ICT Section	0	0	0	0	0	0	0
Landscape	0	12	0	0	1	0	13
Licensing Section	0	1	0	0	1	0	2
Property Management	0	0	0	0	0	0	0
Public Health Section	0	4	0	0	12	0	16
Public Relation/Corporate Division	0	0	0	0	1	1	2
Rating and Valuation	0	0	0	0	0	0	0
Treasury	0	0	0	0	0	0	0
<b>Total</b>	0	37	16	0	109	11	173